

VOLUNTEER SURVEYS

30 DAY SURVEY

Administered electronically through Survey Monkey, sent approximately 30 days after 1st Volunteer Training, results shared with site staff to follow up as needed.

1. Name
2. My current volunteer placement is at (multiple choice, locations)
3. I believe RMHH cares about its volunteers (Y/N, Comments box)
4. My volunteer role and responsibility was adequately explained to me (Y/N, comments box)
5. I have received the training and resources I need to perform my volunteer role. (If no, please share ideas for topics that would further develop your training). (Y/N, comments box)
6. My volunteer supervisor shows appreciation for the work I do (Y/N, comments box)
7. I feel I am part of a team helping to fulfill the mission of RMHH (Y/N, comments box)
8. What I enjoy most about my volunteer experience is (open-ended comment box)
9. What I enjoy least about my volunteer experience is (open-ended comment box)
10. Please share any additional thoughts or feedback about your volunteer experience (open-ended comment box)
11. I need the following to improve my experience (open-ended comment box)
12. Overall, I am satisfied with my role as an RMHH volunteer (Y/N)
13. I intend to continue volunteering at RMHH and to meet the six-month requirement (Y/N)
14. I give RMHH permission to use my responses, in part or whole, for marketing and promotional purposes. (Y/N)

90 DAY SURVEY

Administered electronically through Survey Monkey, sent approximately 90 days after 1st Volunteer Training, results shared with site staff to follow up as needed.

1. Name
2. My current volunteer placement is at (multiple choice, locations)
3. The staff make me feel that my role is important and valuable (Y/N)
2. I have the support and guidance I need to complete my volunteer activities (Y/N)
3. My volunteer role gives me a sense of accomplishment (Y/N)
4. As a volunteer, I have had the opportunity to learn and grow (Y/N)
5. The families appreciate the service I provide (Y/N)
6. What I enjoy most about my volunteer experience is (open-ended)
7. What I enjoy least about my volunteer experience is (open-ended)
8. I need the following to improve my experience (open-ended)
9. Overall, I am satisfied with my role as an RMHH volunteer (open-ended)
10. I intend to continue volunteering at RMHH and to meet the six-month requirement (open-ended)
11. I give RMHH permission to use my responses, in part or whole, for marketing and promotional purposes. (Y/N)

VOLUNTEER EXIT SURVEY

Administered Electronically through Survey Monkey:

Thank you for volunteering with Ronald McDonald House Houston. We appreciate your feedback about your experience. This survey is anonymous. If you would like a response to your answers, please let us know and include your name in one of the comment boxes.

1. What was your volunteer placement(s)? (multiple choice list of placements)
2. I was happy with the **amount/pace** of tasks I accomplished during my shift. (4 point scale from never true to always true with optional comment box)
3. I enjoyed the **type** of tasks I accomplished during my shift. (4 point scale from never true to always true with optional comment box)
4. My volunteer role was similar to what I expected it to be. (4 point scale from never true to always true with optional comment box)
5. I received clear and consistent guidance from RMH Houston House Management Staff regarding my volunteer tasks. (4 point scale from never true to always true with optional comment box)
6. I felt welcomed and appreciated by RMH Houston House Management Staff during my volunteer shifts. (4 point scale from never true to always true with optional comment box)
7. What were some of your favorite aspects of volunteering with RMH Houston? (open-ended comment box)
8. What were your least favorite aspects of volunteering with RMH Houston? (open-ended comment box)
9. Please indicate the reason(s) for discontinuing your volunteer placement. (Check any that apply)
 - a. My schedule changed and/or I have less availability than I anticipated.
 - b. I did not enjoy the placement.
 - c. I am moving out of Houston.
 - d. I fulfilled my commitment and would like to try a different type of volunteering.
 - e. Other: _____
10. Anything else you'd like to share? (Open-ended comment box)